

# **E**LIZABETH CENTER NEWSLETTER

September 9<sup>th</sup>, 2009

Dear Sisters and Brothers:

## **Are we all on the same page?**

As health care workers, our goal is to ensure the best quality of life for the Residents. As the employer (Company) the goal is to ensure the best quality of life for the Residents.

## **Is this happening?**

Health care workers struggle daily trying to provide good quality care to everyone, but is impossible to meet all the needs and demands, and complete charting without cutting corners. Health care workers do this for fear of being disciplined. The Company made it clear to staff the importance of documentation, how it is the basis of the funding structure.

How is it possible to follow everyone's care plan and complete all documentation, not taking into consideration any incidents that may occur in 7.5 hours?

Yours in Solidarity,  
Michelle Chartrand, Unit Chair,  
Elizabeth Centre

